



ACCESS

Is secured login
mandatory to access
content such as
blogs, events,
members' profiles ..?





ACCESS

Is your
community platform
limited to an
internal audience only?





ACCESS

Is your
community platform
possibly used
to grant access
to an external audience?





ACCESS

Is your
community platform
visible and open
for registration for
an external audience?





ACCESS

Is it possible to
fully externalize
data access, retention
and analysis
outside your organisation
(including its contractors)





ACCESS

Do you need to handle
sensitive non-classified
(SNC) data
on your platform?





ACCESS

Is it possible
to outsource
the administration
of the platform
to external staff
outside your organisation?





PLATFORM AMBITIONS

Is the platform
mostly used for
communication
or (social) media
purposes?





PLATFORM AMBITIONS

Is the platform
mostly used for
connection purposes?





PLATFORM AMBITIONS

Is the platform
mostly used for
science/ technology
sensing purposes?





PLATFORM AMBITIONS

Is the platform
mostly used for
training purposes?





PLATFORM AMBITIONS

Is the platform
mostly used for
(content) collaboration
purposes?





PLATFORM AMBITIONS

Is the platform
mostly used for
deliberative purposes?





PLATFORM AMBITIONS

Is the platform's purpose time-limited?





ENGAGEMENT

Do you need a set of
different engagement
content types
on the platform?





ENGAGEMENT

Do you need some
reputation management
or recognition awarding
features?





ENGAGEMENT

Do you need some
gamification features?





ENGAGEMENT

Does the platform
support
taxonomy management?





ENGAGEMENT

Does the platform
support folksonomy?





ENGAGEMENT

Is
multilingualism
supported by the
platform?





ENGAGEMENT

Does the platform have
a mobile version
available?





ENGAGEMENT

Does the platform
provide notifications
(via emails)?





USER EXPERIENCE

Is the process to
onboard administrators
onto the
platform's functionalities
straightforward?





USER EXPERIENCE

Can site owners
be autonomous?





USER EXPERIENCE

Do you need to
implement your own
user experience design
and visual identity
on the platform?





USER EXPERIENCE

Is the platform
customizable to meet
specific needs?





USER EXPERIENCE

Is the platform
scalable to meet
growing needs?





USER EXPERIENCE

Is the process to
onboard users
onto the
platform's functionalities
straightforward?





USER EXPERIENCE

Is it possible
to assign users
automatically to
security and community
groups based
on specific attributes?





USER EXPERIENCE

Is the platform
able to represent
different layers of
online and analog
engagement simply?





INTEGRATIONS

Will you need to host
multiple communities
within a single instance?





INTEGRATIONS

Will you need to have
additional
external features
on your platform?





INTEGRATIONS

Is
data migration
possible?





SECURITY AND PRIVACY

Do you need
granular user
permission management
on the platform?





SECURITY AND PRIVACY

Do you need
content moderation
on the platform?





SECURITY AND PRIVACY

Has the platform
an easy mechanism
for Data
Protection Monitoring
and Statement
acceptance/ follow-up?





BUDGET

Does the platform's
price fit within the
foreseen budget?





BUDGET

Is the platform
open source
so that IT development
could be distributed
and openly beneficial?





BUDGET

Does the platform have
a simple price structure
for license,
development,
implementation,
and hosting costs?

