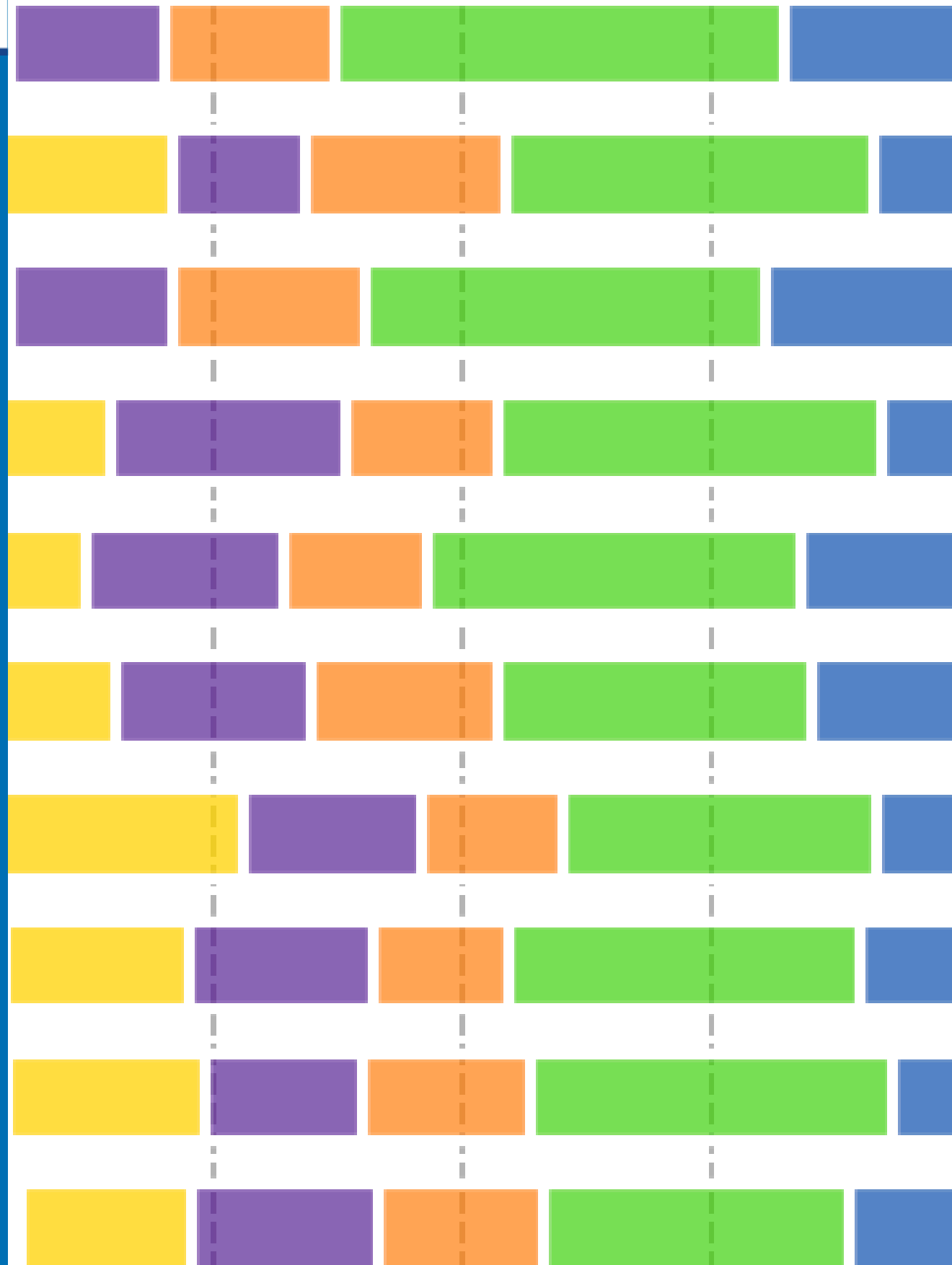




The Digital Economy and Society Index

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European Commission
DG Connect



The Digital Economy and Society Index (DESI)



1. Connectivity

1 Connectivity

1a
Fixed Broadband

1b
Mobile
Broadband

1c
Speed

1d
Affordability

1a1
Fixed BB
Coverage

1a2
Fixed BB
Take-up

1b1
Mobile
BB Take-
up

1b2
Spectrum

1c1
NGA
Coverage

1c2
Subscription
s to Fast BB

1d1
Fixed BB Price



European
Commission

2. Human Capital

2 Human Capital

2a
Basic Skills and Usage

2b
Advanced skills and Development

2a1
Internet Users

2a2
Basic Digital Skills

2b1
ICT Specialists

2b2
STEM Graduates

3. Use of Internet

3 Use of Internet

3a
Content

3b
Communication

3c
Transactions

3a1
News

3a2
Music, Videos
and Games

3a3
Video on
Demand

3b1
Video Calls

3b2
Social
Networks

3c1
Banking

3c2
Shopping

4. Integration of Digital Technology

4 Integration of Digital Technology

4a
Business digitization

4b
eCommerce

4a1
Electronic
Information
Sharing

4a2
RFID

4a3
Social
Media

4a4
eInvoices

4a5
Cloud

4b1
SMEs
Selling
Online

4b2
eCommerce
Turnover

4b3
Selling
Online Cross-
border

5 Digital Public Services

5 Digital Public Services

5a eGovernment

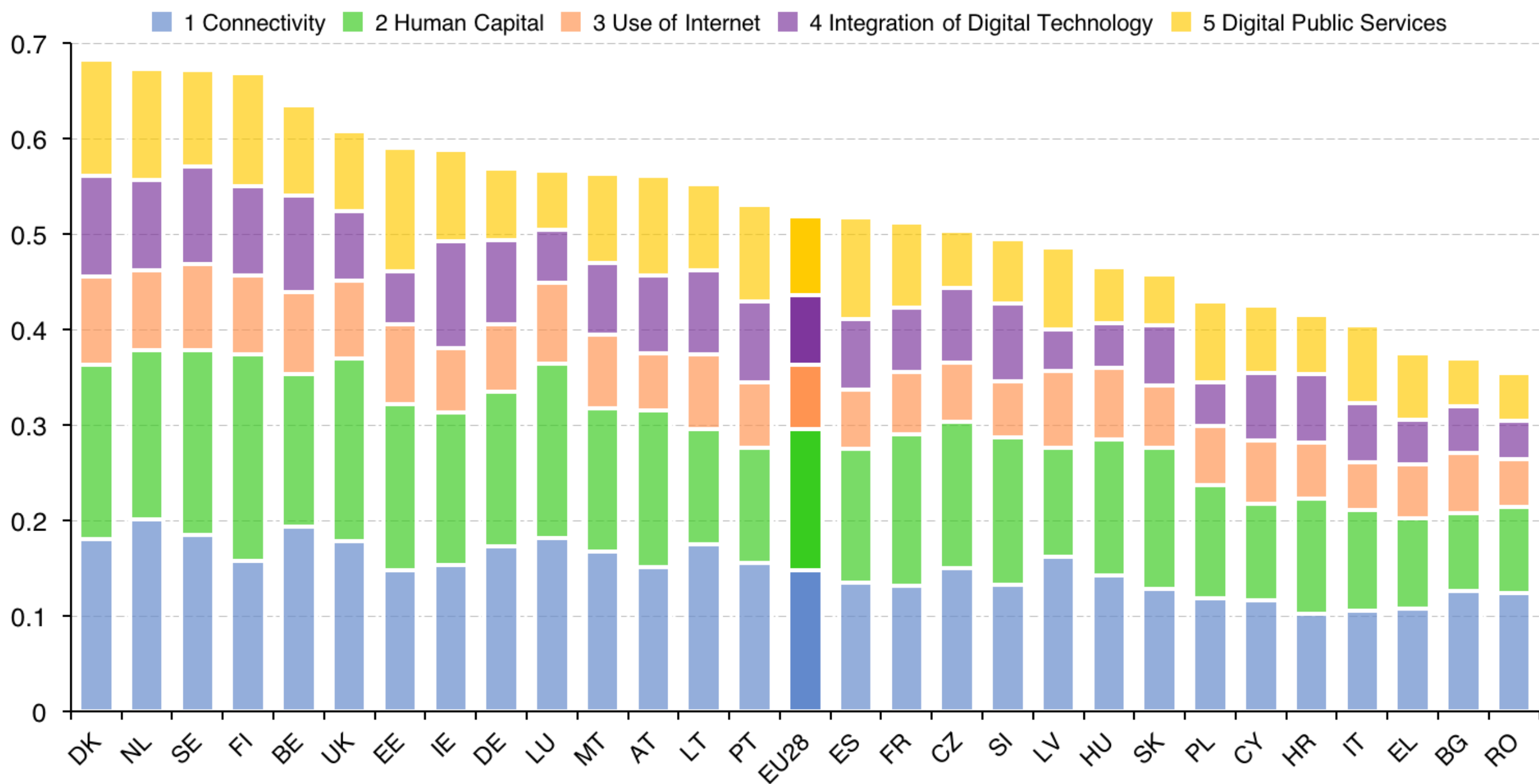
5a1
eGovernment Users

5a2
Pre-filled Forms

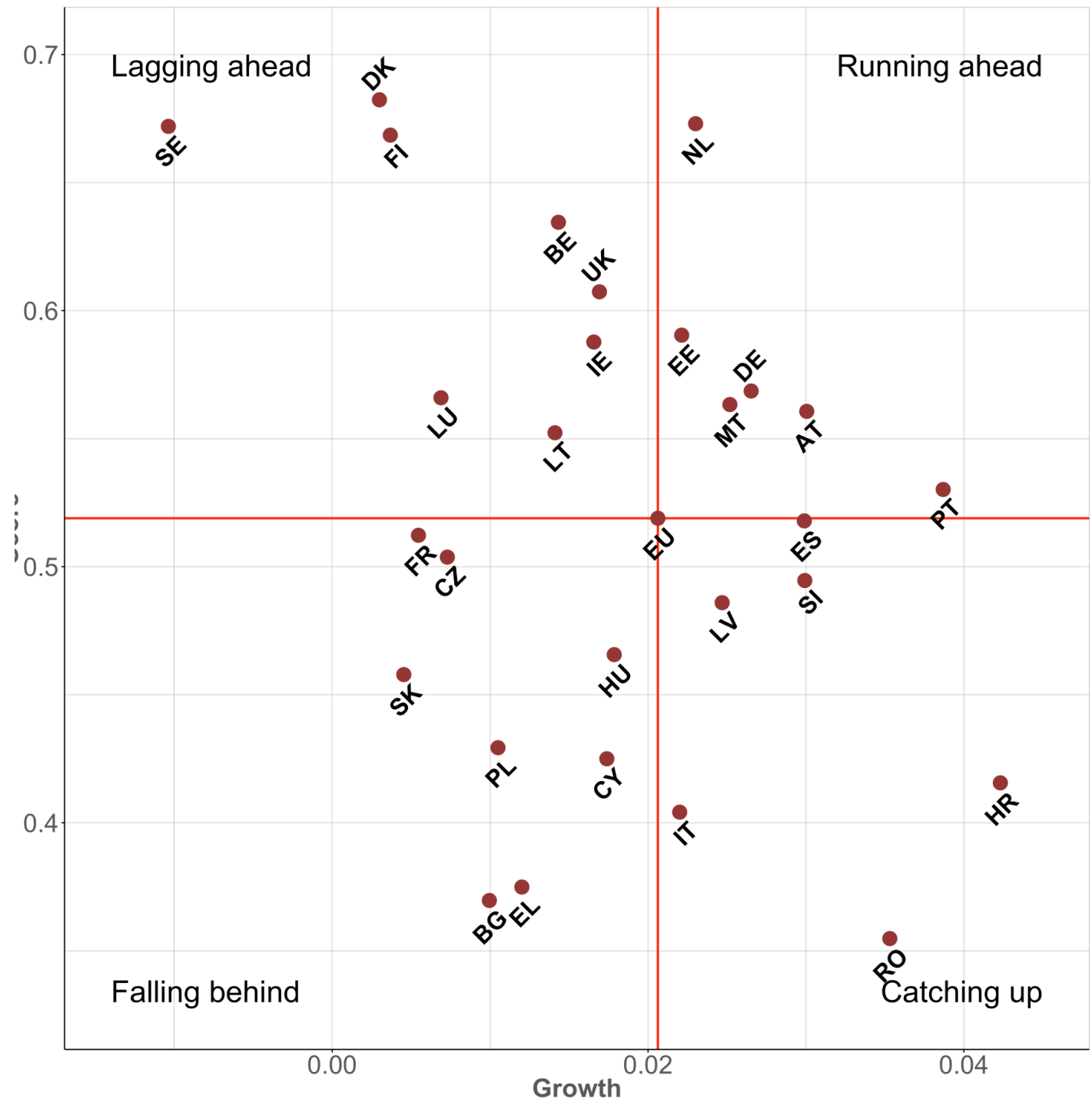
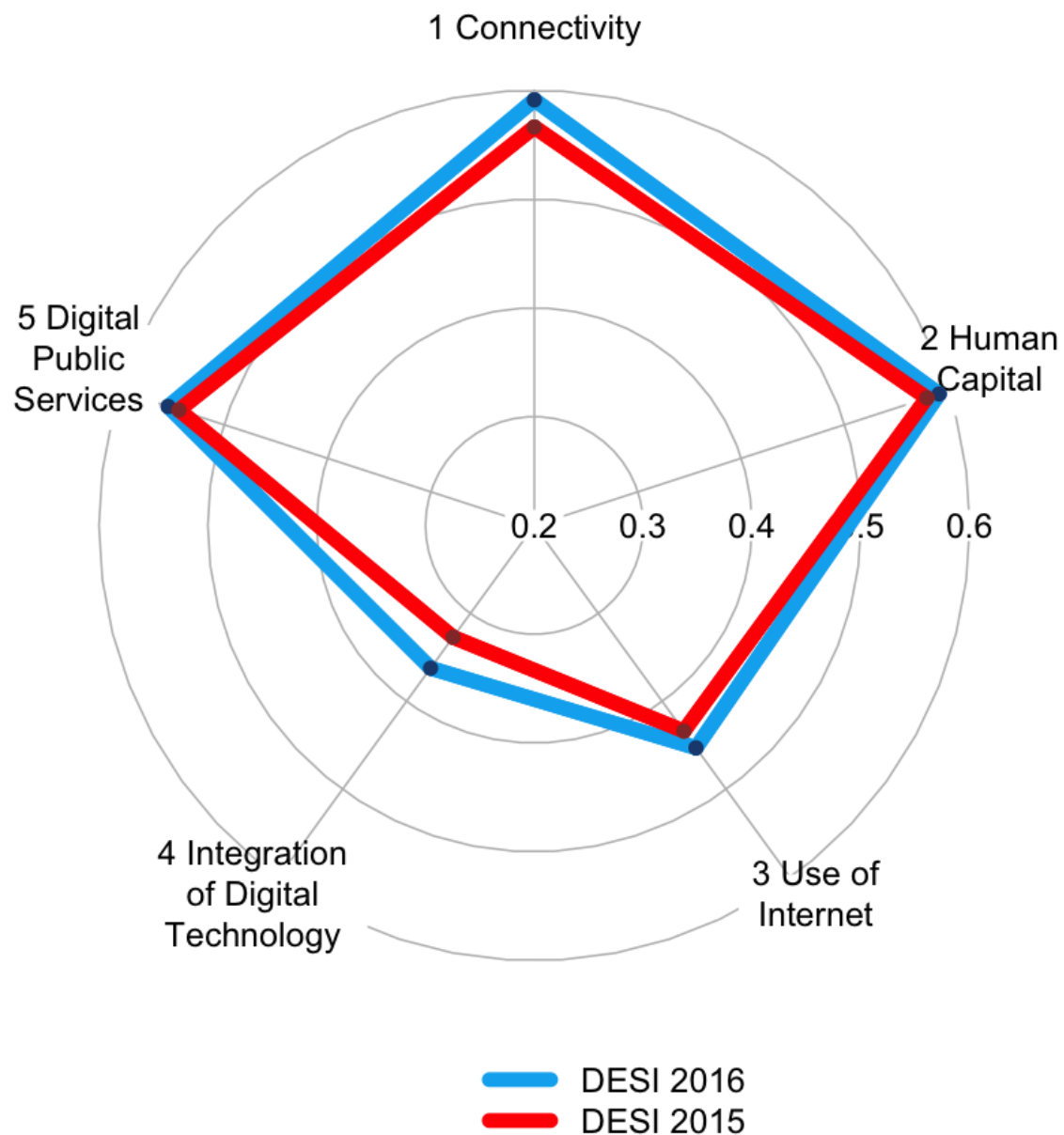
5a3
Online Service
Completion

5a4
Open Data

DESI 2016 - Ranking of EU countries



Progress over time and clustering



I-DESI: adding an international dimension

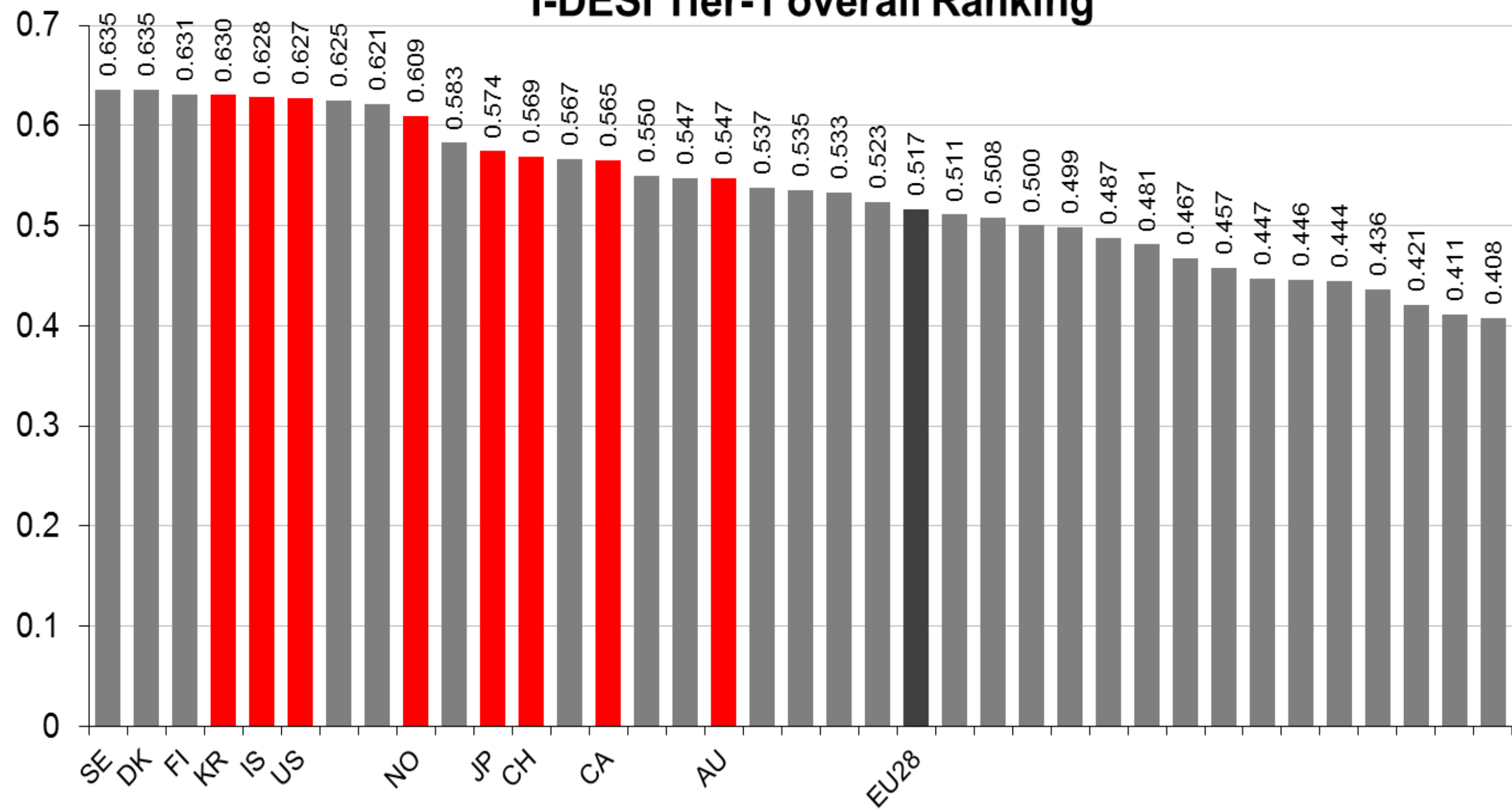
- Digital Economy is a global phenomenon
 - Review the digital performance of the EU on a global level
 - Leverage the potential of the digital economy in Europe
 - Identify room for improvement
- The I-DESI
 - Compares the EU to 15 other countries:
 - Australia, Brazil, Canada, China, Iceland, Israel, Japan, Korea (Rep.), Mexico, New Zealand, Norway, Russia, Switzerland, Turkey and the United States.
 - Follows the same structure as the existing DESI
 - Differs significantly with respect to the indicators used
 - Differences in data collection and definitions when moving outside of Europe
 - Developed using a tiered approach for 2014 and 2015

Tier-1	<i>EU28 countries</i>	Japan	Korea (Rep.)	United States	Australia	Canada	Iceland	Norway	Switzerland
Tier-2	<i>Tier-1 countries</i>	Brazil	China	New Zealand	Mexico	Israel	Russia	Turkey	

Structure of the I-DESI

Main dimensions	Sub-dimensions	Indicators	Tier-1		Tier-2	
			2015	2014	2015	2014
1. Connectivity	1.1. Fixed Broadband	1.1.1. Fixed BB Coverage	●	●		
		1.1.2. Fixed BB Subscriptions	●	●	●	●
	1.2. Mobile Broadband	1.2.1. Mobile BB Subscriptions	●	●	●	●
		1.2.2. 3G Coverage	●	●	●	
	1.3. Speed	1.3.1. Average Connection Speed	●	●	●	●
		1.3.2. Fast BB Subscriptions	●	●	●	●
	1.4. Affordability	1.4.1. Fixed BB Subscription charge	●	●	●	●
2. Human Capital	2.1. Basic Skills and Usage	2.1.1. Daily Internet Users	●	●	●	●
		2.1.2. Regular Internet Users	●	●	●	●
	2.2. Advanced skills and development	2.2.1. ICT specialists	●	●		
		2.2.2. STEM graduates	●	●	●	●
3. Use of Internet	3.1. Content	3.1.1. Reading News Online	●	●		
		3.1.2. Music, Videos and Games	●	●	●	●
		3.1.3. Video on Demand	●		●	
	3.2. Communication	3.2.1. Social Networks	●	●	●	●
	3.3. Transactions	3.3.1. Online Banking	●	●	●	●
		3.3.2. Purchase online products	●	●	●	●
4. Integration of Digital Technology	4.1. Business digitization	4.1.1. Electronic Information Sharing	●			
		4.1.2. RFID	●			
		4.1.3. Social Media	●			
		4.1.4. Online Presence	●	●	●	
		4.1.5. Cloud Services	●			
	4.2. eCommerce	4.2.1. SMEs Selling Online	●	●	●	●
		4.2.2. eCommerce Turnover	●	●		
5. Digital Public Services	5.1. eGovernment	5.1.1. eGovernment Users	●	●	●	●
		5.1.2. Transactional services	●	●	●	●
		5.1.3. Connected Services	●	●	●	●
		5.1.4. Open Data	●	●	●	●

I-DESI Tier-1 overall Ranking



I-DESI Tier-2 overall Ranking

